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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventor(s): Garibay, et al.

Appln. No.: 10/656,477

Confirm. No.: 8635

Filed: September 5, 2001

Title: SELF-SERVICE CUSTOMER LICENSE
MANAGEMENT APPLICATION USING
CONFIGURATION INPUT PAGESPATENT APPLICATION

Art Unit: 2182

Examiner:

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

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Teri Muir

(Signature)

Signature Date: July 16, 2004

SUPPLEMENTAL PRELIMINARY AMENDMENT

Art Unit 2182
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Before examining the subject application, please amend the subject application as follows.

In the Specification:

Please amend the application to include the Priority Claim.

This application claims priority to the following U.S. Provisional Patent Applications:

U.S. Provisional Patent Application No. 60/475,456, entitled "Self-Service Customer Management Application", by Kosmiskas et al., filed June 3, 2003 and U.S. Provisional Patent Application No. 60/485,876, entitled "Self-Management Customer License Management Application", by Garibay et al., filed July 9, 2003.

Respectfully submitted,

Date: 7/16/04

By:


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